To

Heads of SSAs

BSNL, TNCircle

**DE BSS(O)/CBE/CORP.OFFICE/2012-13/11 Dt at CBE-11 the 25/06/2012**

Sub: First level monitoring & support by circles for smooth O&M of GSM services –reg

Ref: BSNL ND lr no MOB-36/AMC-ITI/2011/46 dt 21/5/2012

 Kindly refer to the letter cited above, (Copy attached ) where in directions were given by BSNL CO for the first level monitoring & support by circles for smooth O&M of GSM services.

 You are requested to kindly give suitable instructions to your CM teams to follow the guidelines for effective maintenance of GSM services in TN Circle.

 -Sd-

 DE BSS(O)

 O/o Sr. GM NW O

 Coimbatore 11

